



Frequently Asked Questions:

General

How much is Open Play?

Open Play is \$7 per child, Adults are free.

What type of payments do you accept?

Cash, Credit Card and Check.

Do parents also have to take their shoes off?

Yes! We like to keep our floor as clean as possible!

Can we eat while we are here?

Absolutely, you just need to keep your food in either the kitchen or party room.

Do you sell socks?

Yes, for just \$1.

Are you open to the public?

Yes, during open play we are open to all.

Open Play

Is there a time limit for Open Play?

No, as long as we are open, you are welcome to be here!

Are we allowed to use the outside area?

Yes, your admission is good for both indoor and outdoor play.

What are your open play hours?

<http://whippersnappersplaygym.com/schedule/>

Do you have Open Play on the weekends?

Weekend Open Play depends on our birthday party schedule, please check our website for hours

<http://whippersnappersplaygym.com>

Can we use the zipline during Open Play?

No, zip line is only for birthday parties with trained staff.

When are you busy for Open Play?

The amount of people for Open Play varies each day and time throughout the day. Typically there are waves throughout the day and breaks for lunch and naps, it is also dependent on the weather (i.e. rainy days we tend to be busier but sunny days more quiet).



Classes

Can I drop in?

In order to keep ratios in our classes we require a enrollment for entire sessions.

Are nannies/caregivers able to bring my child?

Yes! We welcome any type of caregiver into class with your child!

Am I able to make up any classes that I miss?

Yes, you may make up in any of our other classes during that session.

Do my free open plays carry over week to week?

No, you receive one open play per week that are optional to use but do not carry over.

Is there a sibling discount?

Yes, we have a 10% sibling discount.

Can more than one person bring my child to class?

Yes! We welcome all to participate with your child!

Birthday Parties

What time should I have the pizza delivered?

Pizza should be delivered 30-40min after your scheduled start time.

Is the birthday child included in the head count?

Yes, we count all participating children.

Can we have a piñata?

Yes, but it must be the kind with the strings, not the bat.

Can I have a dessert display table?

Due to limited space in our party room we do not allow dessert tables, we will display your cake/dessert on the counter prior to singing and serving it. We like to focus more on efficiently getting the desserts served so that children can get back to playing in the gym!

Will the facility be open to the public during my party?

No, the gym is closed for your private party.

Can I bring in my own decorations?

Yes! You may bring decorations and our staff will set them up for you!

Do you have a knife to cut the cake and a lighter for candles?

Yes! And Yes!

Will there be people from the general public in the gym during my party?

No! During your birthday party our gym is closed to the public so that it is just you and your guests!