



Frequently Asked Questions:

General Questions

How much is Open Play?

Open play is \$7 per child. Children who are not yet walking and adults are free, however, there is a minimum admission fee of \$7 per immediate family. Members and Non-members are always welcome to all of our open play hours.

What type of payments do you accept?

Cash, Credit Card and Check.

Do parents also have to take their shoes off?

Yes! We like to keep our floor as clean as possible!

Can we eat while we are here?

Absolutely, you just need to keep your food in either the kitchen or party room.

Do you sell socks?

Socks are not required but if you would like them we do sell them for \$1.

Are you open to the public?

Yes, during open play we are open to everyone.

Open Play

Is there a time limit for Open Play?

No, as long as we are open, you are welcome to be here!

Are we allowed to use the outside area?

Yes, your admission is good for both indoor and outdoor play when the weather permits.

What are your open play hours?

Our open play hours are posted in our schedule here: <http://whippersnappersplaygym.com/schedule/>

Do you have Open Play on the weekends?

Weekend Open Play depends on our birthday party schedule, please check our website for hours <http://whippersnappersplaygym.com>

Can we use the zipline during Open Play?

No, zip line is only for birthday parties and can only be operated by trained staff.

When are you busy for Open Play?

The amount of people for Open Play varies each day and time throughout the day. Typically there are waves throughout the day and breaks for lunch and naps, it is also dependent on the weather (i.e rainy days we tend to be busier but sunny days more quiet).

Classes

Can I drop in for class?

In order to keep ratios appropriate in our classes we require enrollment for the entire session.

Are nannies/caregivers able to bring my child?

Yes! We welcome any type of caregiver into class with your child!

Am I able to make up any classes that I miss?

Yes, you may make up in any of our other classes during that session. Makeups must be completed before the end of the session.

Do my free open plays carry over week to week?

No, you receive one open play per week that are optional to use but do not carry over week to week.

Is there a sibling discount?

Yes, we have a 10% sibling discount as well as a multi-class discount if your child is enrolled in 2 classes in one session.

Can more than one person bring my child to class?

Yes! We welcome anyone to participate with your child!

Birthday Parties

What time should I have the pizza delivered?

Pizza should be delivered 30 minutes after your scheduled start time.

Is the birthday child included in the head count?

Yes, we count all participating children.

Can we have a piñata?

Yes, but it must be the kind with the pull strings, not the bat.

Can I have a dessert display table?

Due to limited space in our party room we do not allow dessert tables, we will display your cake/dessert on the counter prior to singing and serving it. We like to focus more on efficiently getting the desserts served so that children can get back to playing in the gym!

Will the facility be open to the public during my party?

No, the gym is closed for your private party.

Can I bring in my own decorations?

Yes! You may bring decorations for the party room and our staff will set them up for you!

Do you have a knife to cut the cake and a lighter for candles?

Yes! And Yes!